

UNITED STATES BANKRUPTCY COURT  
SOUTHERN DISTRICT OF INDIANA  
INDIANAPOLIS DIVISION

IN RE: )  
ITTE EDUCATIONAL SERVICES, INC., *et al.*<sup>1</sup> ) Case No. 16-07207-JMC-1  
Debtors. ) Jointly Administered

**TRUSTEE'S MOTION FOR AUTHORITY  
TO DESTROY RECORDS MAINTAINED BY GRM  
INFORMATION MANAGEMENT SERVICES, LLC AND TO APPROVE  
AGREEMENT FOR THE COST ASSOCIATED WITH THE DESTRUCTION**

Deborah J. Caruso, the chapter 7 trustee in this case (the “Trustee”), by counsel, requests entry of an order, pursuant to 11 U.S.C. §§ 105 and 503, authorizing the Trustee to destroy records maintained by GRM Information Management Services, LLC (“GRM”) and to approve a certain agreement with GRM for the costs associated with the destruction on the following grounds:

## I. JURISDICTION

1. The Court has jurisdiction over this motion pursuant to 28 U.S.C. §§ 157 and 1334. This matter is a core proceeding within the meaning of 28 U.S.C. § 157(b)(2).
2. Venue is proper in this district pursuant to 28 U.S.C. §§ 1408 and 1409.
3. The statutory predicates for relief are sections 105 and 503 of Title 11 of the United States Code (the “Bankruptcy Code”).

## II. BACKGROUND

4. On September 16, 2016 (the “Petition Date”), ITT Educational Services, Inc. (“ITT”), ESI Service Corp. (“ESI”) and Daniel Webster College, Inc. (“DWC,” and together

<sup>1</sup> The debtors in these cases, along with the last four digits of their respective federal tax identification numbers are ITT Educational Services, Inc. [1311]; ESI Service Corp. [2117]; and Daniel Webster College, Inc. [5980].

with ITT and ESI, the “Affiliated Debtors”) filed voluntary petitions for relief under chapter 7 of the Bankruptcy Code. The Trustee was appointed interim trustee in each of the Affiliated Debtors’ bankruptcy cases on the Petition Date pursuant to section 701(a)(1) of the Bankruptcy Code in each of the Affiliated Debtors’ bankruptcy cases on the Petition Date, and in accordance with section 702(d) of the Bankruptcy Code, became the permanent case trustee on November 1, 2016 following the conclusion of the meeting of creditors held pursuant to section 341(a) of the Bankruptcy Code.

5. On October 4, 2016, the Court entered its *Order Granting Motion for Joint Administration of Chapter 7 Cases* [Docs 221 & 222], directing the Affiliated Debtors’ bankruptcy cases to be jointly administered for procedural purposes only.

6. Pursuant to the *Order Granting Trustee’s Motion for authority to Allow Access to the Affiliated Debtors’ Books, Records and Other Documents* [Doc 217], the Trustee engaged GRM to image, copy, collect, cull, organize, manage and otherwise process the Affiliated Debtors’ records.

7. Previously, GRM was maintaining approximately 35,000 boxes of students records at its location in Indianapolis, Indiana (the “Physical Academic Records”). The Physical Academic Records included all student records from campus locations other than those from campuses located in Indiana and Massachusetts. The Physical Academic Records were destroyed pursuant to the terms of a certain settlement agreement between the Trustee and

certain state agencies<sup>2</sup> and the Court’s *Order Granting Trustee’s Motion for Authority to Destroy Academic Records and to Pay Costs Associated with Destruction* [Doc 3924].

8. Currently, GRM is maintaining approximately 45,000 boxes of records retrieved from the ITT headquarters, campuses and storage facilities, and summarized as follows:

- (a) 33,629 boxes containing general company records, with an estimated 6,000 pounds of data tapes and hard drives, and 107 boxes of film stored at GRM’s Atlanta location (the “Company Records”);
- (b) 2,042 boxes containing student records from campuses located in Indiana (the “Indiana Records”);
- (c) 696 boxes containing student records from campuses located in Massachusetts (the “Massachusetts Records”); and
- (d) 7,906 boxes containing records from the Affiliated Debtors’ corporate headquarters (the “HQ Records,” and together with the Company Records, the Indiana Records, the Massachusetts Records, the “Remaining Records”).

9. The Trustee has resolved the vast majority of the outstanding issues in these cases and continues to move forward to distribute funds to creditors and close these cases. As a result, the Trustee has determined, in the exercise of her business judgment, that the Remaining Records are no longer needed in connection with the administration of the Affiliated Debtors’ bankruptcy estates and should be destroyed by GRM in an appropriate manner ensuring that all confidential information contained in the Remaining Records is protected. Attached and incorporated as Exhibit 1 is GRM’s agreement for the destruction of the Remaining Records (the “Destruction Agreement”).

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<sup>2</sup> On May 30, 2018, the Court entered its *Order (A) Approving a Settlement Between the Trustee and the Mediating States, (B) Approving a Settlement Between the Trustee and the Maryland Higher Education Commission and the Board of Governors of the University of North Carolina, (C) Approving the Destruction of Documents, and (D) Granting Related Relief* [Doc 2559], authorizing the Trustee to enter into a settlement agreement with certain state agencies and providing, in relevant part, for (a) transmission of digital transcripts stored in the IRIS system to states specified in the agreement, (b) the digitization of certain of the Physical Academic Records by GRM, primarily for states with campuses that opened prior to 1992, (c) the subsequent delivery of the digitized Physical Academic Records to the states, and (d) the destruction of the Physical Academic Records.

10. As outlined in more detail in the Destruction Agreement, GRM will begin destroying the Company Records in February 2023, with an estimated completion date of July 2023. After receiving approval from the Trustee, GRM will destroy the Indiana Records and Massachusetts Records in July 2023 and the HQ Records in September 2023.

11. Pursuant the Destruction Agreement, the total cost for the destruction of the Remaining Records is \$505,770.11. In addition, GRM will continue to charge the Affiliated Debtors' bankruptcy estates for monthly storage fees pursuant to the terms and conditions of the Trustee's original contract with GRM dated October 8, 2016 (the "Original Contract"); provided however, upon payment of GRM's invoice to be issued in February 2023, the Original Contract shall terminate, and no other charges or obligations shall be due under the terms of the Original Contract.

### **III. RELIEF REQUESTED**

12. The Trustee requests entry of an order, pursuant to section 105 and 503 of the Bankruptcy Code, (a) authorizing the Trustee to enter into the Destruction Agreement and to direct GRM to destroy the Remaining Records in an appropriate manner, and (b) authorizing the Trustee to pay GRM the cost associated with the destruction of the Remaining Records in the amount of \$505,770.11 and directing that such payment shall be an administrative expense to be paid by the ITT bankruptcy estate.

### **IV. GROUNDS FOR GRANTING RELIEF**

13. Section 105(a) of the Bankruptcy Code provides that "[t]he Court may issue any order, process, or judgment that is necessary or appropriate to carry out the provisions of this title."

14. In addition, pursuant to section 503(b)(1)(A) of the Bankruptcy Code, after notice and a hearing, the Court can allow administrative expenses for “the actual, necessary costs and expenses of preserving the estate.” A claim is entitled to administrative status when such claim (a) arises from a postpetition transaction with the estate, and (b) the consideration for such payment is supplied to and benefited the estate. *See In re Kent Plastics Corp.*, 183 B.R. 841, 847 (Bankr. S.D. Ind. 1995).

15. As the maintenance of the Remaining Records is no longer required, the Trustee has determined that now is the appropriate time to proceed with destroying the Remaining Records. The destruction of the Remaining Records will benefit the bankruptcy estates by eliminating the monthly administration costs associated with the ongoing maintenance of the Remaining Records and allow the Trustee to be one more step closer to closing these cases. Accordingly, payment to GRM for the destruction of the Remaining Records is warranted as an administrative expense of ITT’s bankruptcy estate.

#### **V. NOTICE**

16. Pursuant to the *Notice, Case Management and Administrative Procedures* (the “Case Management Procedures”) approved by the Court on October 4, 2016 [Doc 220], the Trustee will provide a copy of this motion, including exhibits, on the following (as defined in the Case Management Procedures): (a) the Core Group; (b) the Request for Notice List; and (c) the Appearance List.

17. The Trustee will file a separate hearing notice for this motion and will provide such hearing notice to: (a) the Core Group; (b) the Request for Notice List; (c) the Appearance List; (d) all 50 State Attorney General’s Offices; (e) all 50 State Boards of Higher Education, or

their readily ascertainable equivalent; and (f) Timothy Hartloff. In addition, the Trustee will post the hearing notice on the case website at: <https://omniagentsolutions.com/itt>.

**WHEREFORE**, the Trustee respectfully requests entry of an order, (i) authorizing the Trustee to enter into the Destruction Agreement and to direct GRM to destroy the Remaining Records in an appropriate manner, (ii) authorizing the Trustee to pay GRM the cost associated with the destruction of the Remaining Records in the amount of \$505,770.11 and directing that such payment shall be an administrative expense to be paid by the ITT bankruptcy estate, and (iii) granting the Trustee all other just and proper relief.

Respectfully submitted,

RUBIN & LEVIN, P.C.

By:/s/ Meredith R. Theisen

Meredith R. Theisen

Deborah J. Caruso (Atty. No. 4273-49)  
Meredith R. Theisen (Atty. No. 28804-49)  
RUBIN & LEVIN, P.C.

135 N. Pennsylvania Street, Suite 1400

Indianapolis, Indiana 46204

Tel: (317) 634-0300

Fax: (317) 263-9411

Email: [dcaruso@rubin-levin.net](mailto:dcaruso@rubin-levin.net)

[mtheisen@rubin-levin.net](mailto:mtheisen@rubin-levin.net)

Attorneys for Deborah J. Caruso, Trustee

**CERTIFICATE OF SERVICE**

I hereby certify that on January 17, 2023, a copy of the foregoing *Trustee's Motion for Authority to Destroy Records Maintained by GRM Information Management Services, LLC and to Approve Agreement for the Cost Associated with the Destruction* was filed electronically. Pursuant to Section IV.C.3(a) of the Case Management Procedures, notice of this filing will be sent to the following parties through the Court's Electronic Case Filing System. Parties may access this filing through the Court's system.

John Joseph Allman jallman@hbkfirm.com, dadams@hbkfirm.com  
Richard Allyn rallyn@robinskaplan.com  
Robert N Amkraut ramkraut@foxrothschild.com  
Scott S. Anders scott.anders@jordanramis.com, litparalegal@jordanramis.com  
Reuel D Ash rash@ulmer.com, mure@ulmer.com  
Todd Allan Atkinson todd.atkinson@wbd-us.com  
George Bach george@georgebachlaw.com  
Kay Dee Baird kbaird@kdlegal.com, rhobdy@kdlegal.com;crbpgpleadings@kdlegal.com  
Christopher E. Baker cbaker@hbkfirm.com, thignight@hbkfirm.com  
James David Ballinger jim@kentuckytrial.com, jennifer@kentuckytrial.com  
Joseph E. Bant jebant@lewisricekc.com  
William J. Barrett william.barrett@bfkn.com, mark.mackowiak@bfkn.com  
Ashley Flynn Bartram ashley.bartram@oag.texas.gov  
Alex M Beeman alex@beemanlawoffice.com, abeeman@reminger.com  
Thomas M Beeman tom@beemanlawoffice.com  
Richard James Bernard rbernard@foley.com  
Thomas Berndt tberndt@robinskaplan.com, jgerboth@robinskaplan.com  
John J Berry john.berry@dinsmore.com, Christina.Lee@DINSMORE.COM  
Brandon Craig Bickle bbickle@gablelaw.com  
Jill B. Bienstock jillbienstock@hotmail.com  
Michael Blumenthal michael.blumenthal@hklaw.com  
David J. Bodle dbodle@hhclaw.com, layres@hhlaw-in.com  
Robert A. Breidenbach rab@goldsteinpressman.com  
Wendy D Brewer wbrewer@fmdlegal.com, cbellner@fmdlegal.com  
Kayla D. Britton kayla.britton@faegredrinker.com, noticeFRindy@faegrebd.com  
Robert Bernard Bruner bob.bruner@nortonrosefulbright.com  
Jason R Burke jburke@bbrlawpc.com, kellis@bbrlawpc.com  
Erin Busch ebusch@nebraska.edu  
John Cannizzaro john.cannizzaro@icemiller.com, julia.yankula@icemiller.com  
Kevin M. Capuzzi kcapuzzi@beneschlaw.com,  
lmolinaro@beneschlaw.com;docket@beneschlaw.com  
James E. Carlberg jcarlberg@boselaw.com,  
mwakefield@boselaw.com;kthompson@boselaw.com

Steven Dean Carpenter scarpenter1@dor.in.gov  
Deborah Caruso dcaruso@rubin-levin.net, dwright@rubin-levin.net;cgilly@rubin-levin.net;atty\_dcaruso@bluestylus.com  
Deborah J. Caruso trusteecaruso@rubin-levin.net,  
DJC@trustesolutions.net;cdjc11@trustesolutions.net  
Joshua W. Casselman jcasselman@rubin-levin.net, angie@rubin-levin.net;atty\_jcasselman@bluestylus.com  
Ben T. Caughey ben.caughey@merchocaughey.com  
Sonia A. Chae chaes@sec.gov  
John Andrew Chanin jchanin@lindquist.com, srummery@lindquist.com  
Courtney Elaine Chilcote courtney@ckhattorneys.com,  
ckh@ckhattorneys.com;tracy@ckhattorneys.com  
Dale C Christensen christensen@sewkis.com  
Eboney Delane Cobb ecobb@pbfc.com  
Tiffany Cobb tscobb@vorys.com  
Michael Edward Collins mcollins@manierherod.com  
Michael Anthony Collyard mcollyard@robinskaplan.com, rhoule@robinskaplan.com  
Eileen Connor econnor@ppsl.org  
Lawrence D. Coppel lcoppel@gfrlaw.com  
Heather M. Crockett Heather.Crockett@atg.in.gov, marie.baker@atg.in.gov  
J Russell Cunningham rcunningham@dnlc.net, reaster@dnlc.net  
Erica Dausch edausch@babstcalland.com  
Dustin R. DeNeal ddeneal@firstib.com,  
noticeFRIndy@faegredrinker.com;faegrebddocket@faegredrinker.com  
Laura A DuVall Laura.Duvall@usdoj.gov, Catherine.henderson@usdoj.gov  
Annette England annette.england@btlaw.com  
Charles Anthony Ercole cercole@klehr.com, acollazo@klehr.com  
Lydia Faklis faklis.lydia.j@dol.gov  
Carolyn Meredith Fast carolyn.fast@ag.ny.gov  
Elaine Victoria Fenna elaine.fenna@morganlewis.com  
Andrew W Ferich awf@chimicles.com  
Scott Patrick Fisher sfisher@drewrysimmons.com, lgarrison@DSVlaw.com  
John David Folds dfolds@bakerdonelson.com, sparson@bakerdonelson.com  
Jennifer N Fountain jfountain@iislaw.com, sfilippini@iislaw.com  
Sarah Lynn Fowler sfowler@bbrlawpc.com, kellis@bbrlawpc.com  
Lauren Freeman lauren.freeman@doj.ca.gov  
Robert W. Fuller rfuller@robinsonbradshaw.com,  
emorris@robinsonbradshaw.com,docketing@robinsonbradshaw.com  
Carlos Galliani carlos@thelidjifirm.com  
Jonathan William Garlough jgarlough@foley.com, mstockl@foley.com;mdlee@foley.com

Lisa Giandomenico lgiandomenico@nmag.gov  
Lea Pauley Goff lea.goff@skofirm.com, emily.keith@skofirm.com  
John C Goodchild john.goodchild@morganlewis.com  
Douglas Gooding dgooding@choate.com, douglas-gooding-9991@ecf.pacerpro.com  
John Andrew Goodridge jagoodridge@jaglo.com, angray@jaglo.com; dwhiggs@jaglo.com  
Michael Wayne Grant michael.w.grant@doj.state.or.us  
Richard Grayson Grant rgrant@rggllaw.com, grantecf@gmail.com  
Alan Mark Grochal agrochal@tydingslaw.com  
Elizabeth N. Hahn ehahn@rubin-levin.net, mralph@rubin-levin.net  
Gregory Forrest Hahn ghahn@boselaw.com, jmcneeley@boselaw.com  
Julian Ari Hammond Jhammond@hammondlawpc.com, ppecherskaya@hammondlawpc.com  
Wallace M Handler whandler@swappc.com, kkloock@swappc.com  
William J. Hanlon whanlon@seyfarth.com,  
2875011420@filings.docketbird.com;bankruptcydocket@seyfarth.com  
Adam Craig Harris adam.harris@srz.com  
Jeffrey M. Hawkinson jhawkinson@pcslegal.com, danderson@pcslegal.com  
Michael J. Hebenstreit mhebenstreit@lewiskappes.com,  
ktierney@lewiskappes.com;pkerr@lewiskappes.com  
Amanda Marie Hendren amanda@indianalawgroup.com  
Claude Michael Higgins Michael.Higgins@ag.ny.gov  
Michael W. Hile mhile@jacobsonhile.com, assistant@jacobsonhile.com  
Sean M Hirschten shirschten@psrb.com  
Robert M. Hirsh rhirsh@lowenstein.com  
John C. Hoard johnh@rubin-levin.net, lking@rubin-levin.net;atty\_jch@trustesolutions.com;sturpin@rubin-levin.net  
Curt Derek Hochbein chochbein@rubin-levin.net, kelly.paberzs@mbcblaw.com  
Jeffrey A Hokanson jeff.hokanson@icemiller.com,  
bgnotices@icemiller.com, david.young@icemiller.com  
Steven Howard Holinstat sholinstat@proskauer.com  
Diana Hooley diana.hooley@state.ma.us  
Thomas Ross Hooper hooper@sewkis.com  
George Wade Hopper ghopper@cohenandmalad.com, kkeith@cohenandmalad.com  
Andrew E. Houha bkecfnotices@johnsonblumberg.com  
Andrew W. Hull awhull@hooverhullturner.com, fgipson@hooverhullturner.com  
Christine K. Jacobson cjacobson@jacobsonhile.com,  
5412@notices.nextchapterbk.com, 9992889420@filings.docketbird.com  
Jay Jaffe jay.jaffe@faegredrinker.com, noticeFRindy@faegrebd.com  
David Januszewski djanuszewski@cahill.com  
Benjamin F Johns bjohns@shublawyers.com, klw@chimicles.com  
Russell Ray Johnson russj4478@aol.com

Kenneth C. Jones kcjones@lewisricekc.com  
Anthony R. Jost tjost@rbelaw.com, rmcclinic@rbelaw.com  
Aaron Kappler akappler@tokn.com  
Timothy Q. Karcher tkarcher@proskauer.com  
Steven Joseph Kasyjanski sjk-yount-atty@ameritech.net, skasyjan@gmail.com  
Alan Katz akatz@lockelord.com  
Richard B. Kaufman richardkfmn@gmail.com  
John M. Ketcham jketcham@psrb.com, scox@psrb.com  
Taejin Kim tae.kim@srz.com  
Edward M King tking@fbtlaw.com, lsugg@fbtlaw.com;tking@ecf.inforuptcy.com  
Roy F. Kiplinger bankruptcy@kiplingerlaw.com, bankruptcy@kiplingerlaw.com  
J. Taylor Kirklin taylor.kirklin@usdoj.gov, melanie.crouch@usdoj.gov  
James A. Knauer jak@kgrlaw.com, tjf@kgrlaw.com  
Kevin Dale Koons kkoons@kgrlaw.com, cjh@kgrlaw.com  
Harris J. Koroglu hkoroglu@shutts.com, fsantelices@shutts.com  
Lawrence Joel Kotler ljkotler@duanemorris.com  
Robert R Kracht rrk@mccarthylebit.com  
Andrew L. Kraemer akraemer@johnsonblumberg.com, akraemerlawoffice@att.net  
David R. Krebs dkrebs@hbkfirm.com, dadams@hbkfirm.com  
Jerrold Scott Kulback jkulback@archerlaw.com  
Jay R LaBarge jlabarge@stroblpc.com  
Darryl S Laddin bkrfilings@agg.com  
Michael J. Langlois mlanglois@shouselanglois.com, rshouse@shouselanglois.com  
Vilda Samuel Laurin slaurin@boselaw.com  
Jordan A Lavinsky jlavinsky@hansonbridgett.com  
Todd Evan Leatherman todd.leatherman@ky.gov  
David S Lefere dlefere@mikameyers.com, jfortney@mikameyers.com  
Anthony Darrell Lehman alehman@hlpwlaw.com  
Martha R. Lehman mlehman@amundsendavislaw.com,  
marthalehman87@gmail.com;ispells@amundsendavislaw.com;lengle@salawus.com  
Gary H Leibowitz gleibowitz@coleschotz.com,  
pratkowiak@coleschotz.com;gleibowitz@coleschotz.com  
Donald D Levenhagen dlevenhagen@landmanbeatty.com  
Elizabeth Marie Little elizabeth.little@faegredrinker.com,  
noticeFRIndy@faegredrinker.com;anita.sery@faegredrinker.com;docketgeneral@faegredrinker.  
com;beth.olivere@faegredrinker.com  
Edward J LoBello elobello@msek.com  
Melinda Hoover MacAnally Melinda.MacAnally@atg.in.gov,  
Carrie.Spann@atg.in.gov;Kenyatta.Peerman@atg.in.gov  
John A. Majors jam@morganandpottinger.com, majormajors44@yahoo.com

Steven A. Malcoun dsmith@mayallaw.com  
John Marshall JMarshall@JMPartnersLLC.com  
Jonathan Marshall jmarshall@choate.com, jonathan-marshall-4638@ecf.pacerpro.com  
Thomas Marvin Martin tmmartin@lewisricekc.com  
Jeff J. Marwil jmarwil@proskauer.com  
Charles Edward Massey mbracken@nkylawyers.com, cedmassey@nkylawyers.com  
Ann Wilkinson Matthews amatthews@ncdoj.gov  
Rachel Jaffe Mauceri rmauceri@rc.com  
Sarah Thomas Mayhew sarah.t.mayhew@usdoj.gov, northern.taxcivil@usdoj.gov  
Melissa J. McCarty mdegroff@kgrlaw.com, cresler@kgrlaw.com  
Michael K. McCrory mmccrory@btlaw.com, bankruptcyindy@btlaw.com  
Maureen Elin McOwen molly.mcowen@cfpb.gov  
Harley K Means hkm@kgrlaw.com,  
kwhigham@kgrlaw.com;cjs@kgrlaw.com;tfroelich@kgrlaw.com  
Toby Merrill toby.merrill@ed.gov, ppsl@law.harvard.edu  
Robert W. Miller rmiller@manierherod.com  
Sherry Millman smillman@stroock.com  
Jason Milstone jason.milstone@cmsenergy.com  
Thomas E Mixdorf thomas.mixdorf@icemiller.com, brandy.matney@icemiller.com  
James P Moloy jmoloy@boselaw.com,  
dlingenfelter@boselaw.com;mwakefield@boselaw.com  
Ronald J. Moore Ronald.Moore@usdoj.gov  
Hal F Morris hal.morris@oag.texas.gov  
Michael David Morris michael.morris@ago.mo.gov  
Kevin Alonzo Morrissey kmorrissey@lewis-kappes.com, soliver@lewis-  
kappes.com;leckert@lewis-kappes.com;kwilliams@lewis-kappes.com  
Whitney L Mosby whitney.mosby@dentons.com,  
faith.wolfe@dentons.com;nancy.branham@dentons.com  
C Daniel Motsinger cmotsinger@kdlegal.com,  
cmotsinger@kdlegal.com;rhopdy@kdlegal.com;crbpgpleadings@kdlegal.com  
Lee Duck Moylan lmoylan@klehr.com, acollazo@klehr.com  
Joseph L. Mulvey joseph@mulveylawllc.com, linda@mulveylawllc.com  
Abraham Murphy murphy@abrahammurphy.com  
Justin Scott Murray jmurray@atg.state.il.us  
Alissa M. Nann anann@foley.com, DHeffer@foley.com  
Henry Seiji Newman hsnewman@dglaw.com  
Kevin M. Newman knewman@menterlaw.com, kmnbk@barclaydamon.com  
Cassandra A. Nielsen cnielsen@rubin-levin.net,  
atty\_cnielsen@bluestylus.com,mralph@rubin-levin.net;lking@rubin-levin.net  
Ryan Charles Nixon rcnixon@lamarcalawgroup.com

Isaac Nutovic inutovic@nutovic.com  
Michael O'Donnell mike.odonnell@nortonrosefulbright.com  
Gregory Ostendorf gostendorf@scopelitis.com, agregory@scopelitis.com  
Weston Erick Overturf woverturf@kgrlaw.com, dgastenveld@kgrlaw.com  
Pamela A. Paige ppaige@plunkettcooney.com, amiller@plunkettcooney.com  
Eric Pendergraft ependergraft@slp.law, dwoodall@slp.law; bss@slp.law  
Danielle Ann Pham danielle.pham@usdoj.gov  
Anthony Pirraglia anthony.pirraglia@hklaw.com  
Jack A Raisner jar@raisnerroupinian.com, rrlp@ecf.courtdrive.com  
Jonathan Hjalmer Reischl jonathan.reischl@cfpb.gov  
Michael Rella MichaelRella@dwt.com  
Caroline Ellona Richardson caroline@paganelligroup.com,  
robin@paganelligroup.com; buffy@paganelligroup.com  
James Leigh Richmond James.Richmond@fldoe.org  
John M. Rogers johnr@rubin-levin.net, cgilly@rubin-  
levin.net; atty Rogers@bluestylus.com; lkking@rubin-levin.net  
Melissa M. Root mroot@jenner.com, wwilliams@jenner.com  
David A. Rosenthal darlaw@nlci.com  
James E Rossow jim@rubin-levin.net, mralph@rubin-  
levin.net; ATTY\_JER@trustesolutions.com  
Rene Sara Roupinian rsr@raisnerroupinian.com, warnlawyers@raisnerroupinian.com; jenny--  
hoxha--5459@ecf.pacerpro.com; rrlp@ecf.courtdrive.com  
Victoria Fay Roytenberg vroytenberg@ppsl.org, eschmidt@law.harvard.edu  
Steven Eric Runyan ser@kgrlaw.com  
Karl T Ryan info@ryan.esq.com, kryan@ryan.esq.com  
Joseph Michael Sanders jsanders@atg.state.il.us  
Thomas C Scherer thomas.scherer@dentons.com, faith.wolfe@dentons.com  
James R. Schrier jrs@rtslawfirm.com, jar@rtslawfirm.com  
Ronald James Schutz rschutz@robinskaplan.com  
H. Jeffrey Schwartz jschwartz@robinskaplan.com  
Courtney Michelle Scott cscott1@dor.in.gov  
Joseph E Shickich jshickich@foxrothschild.com, vmagda@foxrothschild.com  
Mary Alexandra Shipley ashipley@mcguirewoods.com  
William Shotzbarger wshotzbarger@duanemorris.com  
Randall R Shouse rshouse@shouselanglois.com,  
mlanglois@shouselanglois.com; shouse.randallr.r119171@notify.bestcase.com  
John Deitch Sigel jsigel@ppsl.org  
William E Smith wsmith@k-glaw.com, cshaughnessy@k-glaw.com  
Lauren C. Sorrell lsorrell@kdlegal.com,  
ayeskie@kdlegal.com; cmotsinger@kdlegal.com; shammersley@kdlegal.com

Berry Dan Spears berrydspears616@gmail.com  
Catherine L. Steege cstegee@jenner.com,  
mhinds@jenner.com;thooker@jenner.com;aswingle@jenner.com  
LaChelle Stepp lstepp@steppjaffe.com, lastepp@yahoo.com  
Jason V Stitt jstitt@kmklaw.com  
Sharon Stolte sstolte@sandbergphoenix.com  
Jesse Ellsworth Summers esummers@burr.com, sguest@burr.com  
Matthew G. Summers summersm@ballardspahr.com, lanoc@ballardspahr.com  
Jonathan David Sundheimer jsundheimer@btlaw.com  
Nathan L Swehla nswehla@graydon.law  
Nancy K. Swift nswift@buchalter.com, cbohnsack@buchalter.com  
Andrew W.J. Tarr atarr@robinsonbradshaw.com,  
jrobey@robinsonbradshaw.com,docketing@robinsonbradshaw.com  
Eric Jay Taube eric.taube@wallerlaw.com,  
annmarie.jezisek@wallerlaw.com;sherri.savala@wallerlaw.com  
Meredith R. Theisen mtheisen@rubin-levin.net, dwright@rubin-levin.net;mcruser@rubin-levin.net  
Meredith R. Theisen mtheisen@rubin-levin.net,  
atty\_mtheisen@bluestylus.com;mralph@rubin-levin.net;cgilly@rubin-levin.net  
Jessica L Titler jt@chimicles.com  
David Tocco djtocco@vorys.com, mdwalkuski@vorys.com  
Todd Christian Toral todd.toral@dlapiper.com, todd-toral-9280@ecf.pacerpro.com  
Ronald M. Tucker rtucker@simon.com, cmartin@simon.com,bankruptcy@simon.com  
Christopher Turner christopher.turner@lw.com, DClitserv@lw.com  
Michael Tye michael.tye@usdoj.gov  
U.S. Trustee ustpregion10.in.ecf@usdoj.gov  
Lauren Valkenaar lvalkenaar@chasnoffstribling.com  
Sally E Veghte sveghte@klehr.com, acollazo@klehr.com  
Rachel Claire Verbeke rverbeke@stroblpc.com  
Aimee Vidaurri aimee.vidaurri@nortonrosefulbright.com  
Amy L VonDielingen amy.vondielingen@woodenlawyers.com  
Amy E Vulpio vulpioa@whiteandwilliams.com  
Carolyn G. Wade Carolyn.G.Wade@doj.state.or.us  
Christopher D Wagner cwagner@hooverhullturner.com  
Louis Hanner Watson louis@watsonnorris.com  
Jeffrey R. Waxman jwaxman@morrisjames.com  
Philip A. Whistler philip.whistler@icemiller.com, holly.minnis@icemiller.com  
Bradley Winston bwinston@winstonlaw.com, lwheaton@winstonlaw.com  
Brandon Michael Wise bwise@prwlegal.com  
Cathleen Dianne Wyatt cwyatt@fbtlaw.com, tacton@fbtlaw.com

James T Young james@rubin-levin.net, lking@rubin-levin.net;atty\_young@bluestylus.com  
James E. Zoccola jzoccola@lewis-kappes.com

I further certify that on January 17, 2023, pursuant to Section IV.C.3(c) of the Case Management Procedures, a copy of the foregoing *Trustee's Motion for Authority to Destroy Records Maintained by GRM Information Management Services, LLC and to Approve Agreement for the Cost Associated with the Destruction* was emailed to the following:

CEC Red Run, LLC: Alan M. Grochal at agrochal@tydingslaw.com  
SWRE Deal V Building, LLC: Paul Weiser at pweiser@buchalter.com  
Tarrant County/Dallas County: Elizabeth Weller at dallas.bankruptcy@publicans.com  
Northwest Natural Gas Company: Ashlee Minty at Ashlee.Minty@nwnatural.com  
Solar Drive Business, LLC: Chris W. Halling at challing@hallingmeza.com  
Market-Turk Company: Jordan A. Lavinsky at jlavinsky@hansonbridgett.com  
Taxing Authority for Harris County, Texas: John P. Dillman at houston\_bankruptcy@lgbs.com  
Texas Comptroller of Public Accounts: Rachel Obaldo at rachel.obaldo@oag.texas.gov  
Clear Creek Independent School District: Carl O. Sandin at csandin@pbfc.com  
Synchrony Bank: Recovery Management Systems Corporation at claims@recoverycorp.com  
Bexar County: Don Stecker at sanantonio.bankruptcy@publicans.com  
SWRE Deal V Building, LLC: Nancy K. Swift at nswift@buchalter.com  
TN Dept. of Revenue: Michael Willey at michael.willey@ag.tn.gov  
Florida Department of Education: Benman D. Szeto at benman.szeto@fldoe.org  
Last Second Media, Inc.: T. Todd Egland at tegland@beldenblaine.com  
Hung Duong: Kevin Schwin at kevin@schwinlaw.com  
Travis County: Kay D. Brock at kay.brock@traviscountytexas.gov  
Able Building Maintenance: Scott D. Fink at bronationalecf@weltman.com  
Marathon Ventures, LLC: Daniel M. Karger at kargerlaw@gmail.com  
Oklahoma County Treasurer: Tammy Jones at tammy.jones@oklahomacounty.org  
JM Partners LLC: John Marshall at jmarshall@jmpartnersllc.com

/s/ Meredith R. Theisen  
Meredith R. Theisen

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